

# List of Lunch Talks



S/N	Assertiveness Skills Pack
F01	A Primer for Big Data, Credit Risk and Fraud Analytics
SJ01	Business Focus Training
SJ02	Business Writing Toolkit
SJ03	The Challenge of Empowerment
SJ04	Complaint Handling for Positive Outcome
SJ05	Communication Skills
SJ06	Creative Problem Solving
SJ07	Assertiveness Skills Pack
SJ08	Developing People- The Manager's Role
SJ09	The Essentials of Management
SJ10	(Using) Emotional Intelligence at Work
SJ11	Facilitation Toolkit
SJ12	Feedback Skills Activity Pack
SJ13	First Time Leadership
SJ14	Implementing Total Quality Management
SJ15	Instant Sales Meetings
SJ16	Internal Customers
SJ17	Internet Ideas for the Resourceful trainer
SJ18	Creating A Learning Organisation
SJ19	The Manager as Trainer, Coach and Guide
SJ20	Managing Change
SJ21	Managing Conflict
SJ22	Mentoring
SJ23	Motivation in Practice
SJ24	Negotiation Skills
SJ25	Partnerships at Work
SJ26	Practical Decision Making Skills for Managers
SJ27	Practical Training Skills
SJ28	Performance Management for Front Line Managers
SJ29	Presentation Skills
SJ30	The Project Management Activity pack
SJ31	Selling Through Customer Service
SJ32	Skills of Appraisal & Performance Review
SJ33	Successful Events Management
SJ34	Toolkit for Organisational Change
SJ35	NLP For Business Excellence
SJ36	Stress Management at Work
SJ37	The War for Talent
SJ38	Counseling (Employees) Skills at Work
SJ39	Managing People through Redundancies, Mergers and Acquisitions
SJ40	Effective Performance Reviews
MB41	Wellness of Being & Nutrition "Lunch & Learn"
PR42	Cross Cultural Communication
PR43	Psychological Leadership
PR44	Influencing Skills
PR45	NLP Dynamics